

DM09-223

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Nov.16, 2009

To: NH PUC Att. Henry Bergeron

From: Roy Morrison, President Roy Morrison & Associates, LLC

Subject: PUC Letter 11/12/2009 on Renewal application

1. I have filed my 2009 annual report and my company is now in good standing.
2. I formally request that it is in the public interest pursuant to PUC201.05 to waive the requirement to have a toll free telephone number for customer service under rule PUC 2003.02 c for the following reasons:
 - A. Roy Morrison & Associates, LLC firm only deals with large corporate and institutional clients.
 - B. The 800 number never received any calls over a number of years.
 - C. It represents an unnecessary expense, waste of resources, and an unnecessary real, if minor, ecological impact for no benefit.

If the PUC disagrees with this request I will promptly obtain and list an 800 number.

Very truly yours,



Roy Morrison, President
Roy Morrison & Associates, LLC

